



Complaint form

Complaint form code:

Date:

* Name and address of the customer:

Seller:

TORIN, s.r.o.
Zlatovska 2193/33
91105 Trencin
Slovakia

ID: 36297968
VAT ID: SK2020174871
Phone: +421 327 430 929
E-mail: torin@torintn.com

* Invoice / delivery note code:

* Seller product code:

* Product name

** VIN code:

** Assembling date:

** Mileage:

** Disassembling date:

** Mileage:

** Mileage of use / hours:

* Description of fault, please describe the problem exactly:

* Problems occurred at:

working temperature cold wet other:

* Procedure in case of acknowledgement of the complaint:

credit note

* Procedure in case of rejection of the complaint:

return product

scrap product

* Bank account number (IBAN, SWIFT):
.....

* Confirmation of the completeness and correct completion of the complaint form by customer:

Date: Signature:

Important instructions for filling in the complaint form!

A complaint form must be filled in separately for each claimed part.

Only a completely and correctly filled in complaint form can be processed within the legal deadline.

* mandatory

** does not need to be filled in for complaints about products applicable in general